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# REGULAR BOARD MEETING MINUTES

May 28, 2026

**Call to Order:**
Ms. Cantu, Chair, called the meeting to order at 1:05 pm. A quorum was confirmed with 7 of 9 members present. No public comments were made.

**Trustees Present:**
Stacy G. Cantu, Jaime Walkowiak, Ryan J. Garcia, Crystal Garland, Jennifer Farmer, PhD., Peter Urbanowicz and Jon Karp.

**Staff and guest present:**
Kennedy Newbanks, Adrian Colón, Ariana Rosado, Carrie Parks, Anthony Jackson, Jim Walsh and Joel Geary, Legal Counsel.

**Opening Remarks:**
The Chair highlighted Metrocare's 59-year milestone, founded in 1967. In 2025, Metrocare served 50,861 individuals. Emphasis was placed on maintaining focus on client care during organizational challenges. Leadership changes include an interim CEO and interim CMO, with CFO recruitment ongoing.

Upcoming board meeting scheduled for Wednesday, July 15th at 1:00 pm. The annual board retreat will take place on Saturday, August 22nd at 8:30 am. All this will take place at this same site.

**Consent agenda: April 2026 Board report**
The April board reports were presented under the Consent agenda.

**Motion:** Mr. Garcia moved to approve the Consent agenda as presented and the April 23, 2026, board meeting minutes. Dr. Farmer seconded. The motion passed by unanimous vote.

**Staff Acknowledgement:**
Ms. Ringer and other Supervisors acknowledged and thanked five staff that combined have dedicated 140 years of service, care and commitment to Metrocare and the people we serve. Ms. Winona Smith 49 years, Melvin Smith – 31 years, Shannon Brent– 20 years, Biju George – 20 years and Ross Eason – 20 years. Ms. Ringer also acknowledged Ms. Kennedy Newbanks for the annual reports that she has created over the last three years and for the stories that she shares about Metrocare.

**Operations/Success Story:**
A Texas Home Living success story was shared, showcasing improved client outcomes due to stable support systems. Program serves approx. 273 individuals.

**Action Agenda:**

**CEO Report and Progress on the FY26 Key Performance Indicators:**

Ms. Ringer presented the agency KPIs and her report as well as the recently published FY25 Annual Report. The report will primarily be disseminated electronically this year. Additionally, she noted grants and funding received in the last month, included: the County's match for the LIDDA, $100K from Fikes Foundation and $210K from George and Fay Young Foundation – both for general operating as well as $255,000 City of Dallas for Care Coordination which has been awarded but not funded yet. RCM (Revenue Cycle Management) reporting and responses from clinical operations on denials are still manual, but IT is in the process of building live dashboards. The team met with the data lead at Austin's Integral Center to share best practices and discuss proven methods. A full report from the Chief Revenue Cycle Officer will be presented in July. The agency received word in the last week that our IGT payment will be $4.3M rather than the anticipated $2.5M. Managing cash in the coming months will be difficult and critical.

**Motion:** Mr. Karp moved to accept the CEO Report and Ms. Walkowiak seconded. The motion passed by unanimous vote.

**Financial Report for April 2026 (unaudited):**
**Highlights:** A major financial restatement was presented. Updated forecasts show an operating deficit of approximately $18 million and net deficit of $14 million, primarily due to overstated fee-for-service revenue. Revenue was incorrectly calculated using average rates rather than contract-specific rates. New financial controls and monthly validation processes are being implemented. **Cash Flow and Debt:** Key concerns include a $20 million working capital loan due August and $3.3 million IGT loan obligations. The organization faces liquidity constraints and must secure short-term support. Discussions included refinancing, partner funding, and asset sales. **Reserves:** A $2.5 million payroll reserve exists. A second reserve has not been formally approved. Some funds have been accessed to support operations. **Funding Updates:** New funding: $100K (Pikes Foundation), $210K (Young Foundation), $255K (City of Dallas). Annual report distributed. **Staffing:** 33 open positions remain. Hiring freeze in place except for grant-required and revenue-generating roles. **Risks:** Primary risks include liquidity issues, debt obligations, vendor payables (~$9M), and reliance on future revenue recovery. **Next Steps:** Actions include improving revenue cycle processes, engaging financial partners, reviewing expenses, exploring asset sales (~$8M potential), and strengthening .....

**Motion:** Ms. Cantu moved to Accept the Financial Report for April 2026 and Mr. Garcia seconded. The motion passed by unanimous vote.

**Review and Approval of promissory note with McKesson Corporation:**
Ms. Ringer indicated that the Executive Team is putting together a plan to find partners that can help us through this process. The board accepted the terms as presented and authorized the CEO to execute.

**Motion:** Mr. Garcia moved to approve the Promissory note with McKesson and Dr. Farmer seconded. The motion passed by unanimous vote.

**Review and Approval of equipment lease with CCA Financial, LLC:**
Table until Executive Session.

**Review and Approval of Lancaster Kiest Design Contract:**
Ms. Ringer stated that moving forward with the project would require identifying $800,000 in bond funding. If the project does not proceed, those funds could be used for another purpose. The estimated project cost is $20 million, with $10 million available through the bond and the remaining $10 million to be raised.

No action, information only.

**Clinical Services Division Report for April 2026.**
Dr. Bennett reported that Chief Pharmacy Officer, Min Kim and her team continue to manage the long-acting injectable process so that patients are able to get their medications. The Cohen Clinic Executive Director Chelsea Fiduccia, PhD has submitted her resignation, and her last day will be June 5. We have interviews scheduled for next week with two candidates for the position; one internal and one external. Medical Staff Units of Service are above the KPI benchmark for the third month in a row and at 99% for the fiscal year.

**Motion:** Ms. Walkowiak moved to Approve the Clinical Services report and Dr. Garland seconded. The motion passed by unanimous vote.

**Mental Health Division Report for April 2026:**
Chief Clinical Officer, Ms. Wadsworth presented the Mental Health Division report. She highlighted the HHSC peer site visit presentation, staff mental health awareness activities, and a radio interview with Jasmine Brown, Director of Outpatient Operations. She also shared a video scheduled to be presented at next month's Annual Texas Council Conference. Mr. Karp asked whether a segment featuring a client receiving temporary rental assistance conflicted with the Housing Forward approach. Ms. Wadsworth clarified that the assistance was short-term and intended to support the client until he could pay rent independently. No further questions were raised.

**Motion:** Dr. Farmer moved to Approve the Mental Health Division report and Ms. Garland seconded. The motion passed by unanimous vote.

**LIDDA Report for April 2026:**
Chief Authority Officer, Carolina Lasso presented the Local Intellectual and Disability Authority /Aging and Disability Resource Center report and highlighted overall program performance

and key service transitions. LIDDA KPIs showed strong data verification performance nearing target, while EDU revenue remains below goal due to ongoing payer-related challenges. The report also emphasized the successful transition of individuals impacted by Metrocare Provider Services ending Texas Home Living and General Revenue respite programs due to financial constraints, ensuring continuity of care through reassignment to alternative providers without service disruption.

**Motion:** Dr. Farmer moved to Accept the LIDDA report and Mr. Urbanowicz seconded. The motion passed by unanimous vote.

**Executive Session:**

The board went into Executive Session pursuant to Chapter 551 Subchapter D. Texas Government Codes as noted below:

- § 551.071 – Consultation with Attorney
- § 551.072 – Lease property
- § 551.074 – Personnel Matters

Open session closed at 3:26 pm.

Return to open session at 4:30 pm. No votes were taken

Recommendation to approve the Interim CEO leave benefits due to extenuating circumstances.

**Motion**: Mr. Garcia moved to approve the Interim CEO leave benefits and Ms. Walkowiak seconded. The motion passes 7 - 0.

Recommendation to approve Interim CEO the authority to sign equipment lease with CCA financial if needed.

**Motion**: Mr. Garcia moved to approve the Interim CEO the authority to sign equipment lease with CCA financial if needed and Mr. Karp seconded. The motion passes 7 - 0.

**Meeting Adjournment:** There being no further business to come before the Board, Ms. Cantu adjourned the meeting at 4:31 pm.

Minutes approved by:

~~Ryan Garcia, Secretary~~

Stacy G. Cantu, Chair