

REGULAR BOARD MINUTES

May 22, 2025

A Regular Meeting of the Board of Trustees of Metrocare Services was convened on Thursday, May 22, 2025. The meeting took place at 1345 River Bend Dr., Dallas, TX 75247.

Call to Order:

Mr. Bernstein, Chairman, called the meeting to order at 1:37 pm. A quorum was confirmed with 6 board members present.

Trustees Present:

Kenneth Bernstein, Noel O. Santini, M.D., Stacy Cantu, Jaime Walkowiak, Sonnia R. Ortega and Ivette Marquez.

Trustees not present: Anthony Farmer and Vickie Rice.

Public Comment:

The procedure for public comment was available at the meeting. No public comment was received.

Staff present:

John W. Burruss, M.D., Kelli Laos, Lucas Wilson, Judith Hunter, M.D., Jennifer Wadsworth, Ikenna Mogbo, Carolina Lasso and Tate Ringer.

Guest present:

Joel Geary, Legal Counsel, Coco Salazar from Dallas County and other Metrocare staff were in attendance.

Chairman Updates:

- Board Retreat, Saturday, August 23rd
- Board attendance roster inside the board members folders
- Metrocare will be hosting the 38th Annual TX Council Conference at the Sheraton Downtown Dallas hotel beginning on Wednesday, June 25 – Friday, June 27th. He will be attending along with Ms. Cantu and Ms. Marquez.
- There are no board meetings scheduled during the months of June and July. Our next board meeting will be held on Thursday, August 28, 2025, at this same site.

Board Liaison Reports:

Acceptance of Appointment to the IDD Planning Network Advisory Committee:

Maria Aragon

Ms. Lasso said that the IDD PNAC reviewed and accepted Ms. Maria Aragon's application for appointment at their last IDD PNAC meeting and is now being presented for board approval.

Motion: Ms. Marquez moved to approve the appointment of Ms. Aragon to the IDD PNAC and Ms. Cantu seconded. The motion was unanimously approved.

Consent Agenda: April 2025 Reports

All consent agenda items are considered to be routine by the Board and will be enacted with one motion. There will be no separate discussion of items unless a Board Member so requests, in which event, the item will be removed from consideration as an item of consent business and considered in its normal sequence with the other action items listed below in which case full discussion of the item may occur as necessary.

- 1. Acceptance of April 24, 2025, Regular Board Meeting Minutes
- 2. Acceptance of the Information Technology Report
- 3. Acceptance of the Housing Division Report
- 4. Acceptance of the Local Intellectual and Developmental Disability Services Report
- 5. Acceptance of the Strategic Initiatives Report

Motion: Ms. Cantu moved to Accept the April 2025 Consent Agenda as presented, and Dr. Santini seconded. The motion was unanimously approved.

Chief Executive Officer - Service Presentation:

Texas Correctional Office on Offenders with Medical and Mental Impairments (TCOOMMI): Mauricio Saenz, Clinical Team Lead, presented the success story of a justice involved young woman who is working hard to succeed in meeting her goals.

Action Agenda:

Acceptance of the Chief Executive Officer Report for April 2025:

After the "Success Story" presentation, Dr. Burruss, pointed out recently updated data from the OIG statewide audit of LMHA/LBHAs from FY24. He then explained the ranking of KPIs in greater depth, specifying what leads to the determination of "Behind," "On Track," or "Ahead."

Motion: Dr. Santini moved Acceptance of the Chief Executive Officer Report for April 2025 and Ms. Cantu second. The motion was unanimously approved.

Finance and Administration Reports:

Acceptance of the Financial Report for April 2025 (Unaudited):

Mr. Lucas Wilson, Chief Financial Officer, reviewed Metrocare's financial statements including the year-to-date net margin compared to budget as well as the forecast following 8 months of actual performance for FY2025. He specially called attention to the net margin of the Pharmacy division coming in at 18% compared to a budgeted margin of 12%. He also pointed out an increase in Health plan costs due to runoff from

Cigna (Metrocare's previous carrier) as well as a high-cost claimant that has met the individual stop loss for the remainder of the plan year.

Mr. Wilson indicated the forecasted net margin is currently tracking ahead of budget. If the Pharmacy division margin remains true to the year-to-date performance, the forecasted company-wide net margin is expected to improve. He also mentioned that salary expenses are tracking just under budget, despite an increase of more than 100 FTEs throughout the fiscal year. Finally, he called attention to the net days cash on hand being in excess of 71 days, primarily due to the recent Charity Care Program revenues received in April.

Motion: Ms. Cantu moved Acceptance of the Financial Reports for April 2025, and Ms. Walkowiak seconded. The motion was unanimously approved.

Tax-Exempt Bond Issue (Information only):

Mr. Wilson provided an update on the potential Tax-Exempt Bond Issue that was presented at the March board meeting. After further information and calculation, the current recommendation is to move forward with Municipal Capital Markets Group (MCMG). That program has a lower interest rate due to affiliation with the Texas Council Bond Program as approved by HHSC. This rate allows Metrocare to consider a larger total issuance that will allow more flexibility for property purchases & improvements while maintaining a comparable cash flow to that modeled by Hilltop Securities. Metrocare will further refine the recommended total bond issue amount as purchases related to the Hillside Campus are closed out in the next few months with the intent to present a formal recommendation for action at the August or September meeting.

Acceptance of the Human Resources Report for April 2025:

Ms. Kelli Laos, Chief Operating Officer referenced her report after which Dr. Santini asked about our tuition reimbursement program. Ms. Laos explained that our Professional Development Program offers \$2,000 annually to every employee to participate in professional growth opportunities and we have internal programs through ACER and the individual divisions that offer mentorship and leadership development.

Motion: Ms. Walkowiak moved Acceptance of the Human Resources Report for April 2025, and Dr. Santini second. The motion was unanimously approved.

Acceptance of the Facilities Report for April 2025:

Mr. Kevin Boyd, Chief Facilities Planning & Construction Officer, presented a progress update for capital projects. Most of the discussion focused primarily on the Hillside Campus project. Mr. Boyd presented several short videos showing the progress of the interior of the building and answered questions posed by Ms. Cantu. After the conclusion of the video show, Dr. Burruss informed the board that the September board meeting

would occur on the same day as the ribbon cutting ceremony scheduled to occur on September 25, 2025. In reply to Ms. Walkowiak's question, Dr. Burruss responded that the board meeting schedule could be found on Board Effect.

Motion: Ms. Cantu moved to Acceptance of the Facilities Report for April 2025 and Ms. Marquez second. The motion was unanimously approved.

Provider Services Report:

Acceptance of the Clinical Division Report for April 2025:

Dr. Judith Hunter, Chief Medical Officer, emphasized that Dr. Juan Sosa, MD would be joining the Housing and Homeless Services team in June. Dr Sosa is bilingual in English and Spanish and is triple board certified in Adult, Forensic, and Addiction psychiatry.

Metrocare's ECI program has been awarded an additional contract in Dallas County which expands the Dallas County service area. This expansion will increase the number of children served to more than 1400, ages birth to 36 months.

Motion: Ms. Cantu moved to Accept the Clinical Division Report for April 2025 and Ms. Walkowiak second. The motion was unanimously approved.

Acceptance of the Mental Health Division Report for April 2025:

Jennifer Wadsworth, Chief Clinical Officer presented the Mental Health Division report. The report included staff participation at Café Momentum's Industry Night, where a Metrocare client was recognized. Café Momentum provides paid internships to justice-involved youth, supporting their personal and professional development. She described the beginning launch of the Hope Program, which is a collaboration with Judge Mays and her court. Based on the All-Rise specialty court model, this initiative targets individuals with repeat offenses, aiming to reduce recidivism through structured support and intervention. Ms. Wadsworth outlined several new partnerships: 1) Metrocare is one of four community centers partnering with HHSC to install Narcan vending machines at the LK and Skillman substance use sites. This three-year initiative provides clients with free access to Narcan, hygiene products, Nicorette, pregnancy tests, and first aid kits; Clean Up USA Partnership will offer free haircuts are now offered at the Samuell Campus through a new partnership with Clean Up USA. Plans are underway to expand this service to additional sites, 3) partnership with the North Texas Food Bank, Metrocare is launching the Food Rx program at SNOP/LK, Samuell Campus, and Skillman locations. Clients will be screened for food insecurity using the Hunger Vital Sign tool to ensure targeted support, and 4) a collaboration with YMCA and the Grant Halliburton Foundation, will provide services at four YMCA summer camps. Programming includes group therapy, suicide prevention education, and youth yoga sessions. Ms. Ortega asked about potentially providing services to Grand Prairie YMCA. Ms. Wadsworth agreed to receive contact information for further discussion. All other questions were asked and answered.

Motion: Ms. Ortega moved to Accept the Mental Health Division Report for April 2025 and Dr. Santini second. The motion was unanimously approved.

Quality Management and Compliance Services Reports:

Kelli Laos, Chief Operating Officer said that Ms. Moore is no longer serving as the Chief Compliance Officer.

Motion: Ms. Cantu moved to Accept the Quality Management and Compliance Services Reports for April 2025 and Ms. Walkowiak second. The motion was unanimously approved.

Meeting Adjournment: There being no further business to come before the Board, Mr. Bernstein adjourned the meeting at 3:10 pm.

Minutes approved by:

Stacy G. Cantu, Secretary