

See the *Locations* tab for hours of operations.

Adult Outpatient Services

Provides psychiatric evaluation, medication management, counseling, case management, skills training (in home and clinic based), crisis services and care coordination.

Available at the Samuell, Westmoreland, Lancaster-Kiest, Grand Prairie, and Skillman locations.

Intake procedure: Call to make an appointment or walk-ins accepted from M-F 8 a.m. to 3 p.m. To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Adult Specialty Services

Assertive Community Team (ACT)

Intensive community-based outpatient services available with 24 hours/7 days a week access to case management and support services. This program is designed for individuals with frequent hospitalization.

Services are designed to meet the needs and preferences of each person. Available services include medication management, trauma-informed care, rehabilitative services, substance use services, housing assistance, and coordination of care.

Four ACT teams available: two located at Westmoreland, one at Samuell Clinic & one at Special Need Offenders Program (SNOP). Most services are offered in the community.

Intake procedure: Individuals who have experienced difficulty maintaining in the community, multiple psychiatric hospitalizations, and/or involvement with the criminal justice system. To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Texas Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI) TCOOMMI Jail Diversion

Individuals who have been arrested for a misdemeanor offense and meet court guidelines may be eligible to be released to this intensive mental health program. Individuals are generally asked to appear before

a judge a minimum of 2 times per month and participate in a recommended treatment plan. Upon successful completion of this program, individuals have an opportunity to have their misdemeanor charges dismissed. Services are designed to meet the needs and preferences of each person. Available services include medication management, trauma-informed care, rehabilitative services, substance use services, housing assistance, and coordination of care.

Located at Special Need Offenders Program (SNOP).

Intake procedure: Call to make an appointment or stop in during business hours. To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Outpatient Competency Restoration (OCR)

This is a program that assists individuals facing criminal charges, of which they have been deemed incompetent to stand trial. In lieu of gaining competency in a hospital or jail setting, eligible individuals may be released from jail and referred to this intensive outpatient program. Through a competency restoration process, a team of case managers and the psychiatrist work with individuals 3-5 times per week to assist in gaining understanding of the legal process. In addition to community stabilization, OCR helps each person move toward a goal of appearing in court to resolve their charges.

Located at Special Need Offenders Program (SNOP) but most services are offered in the community.

Intake procedure: Individuals are referred via the Mental Health Jail Diversion program at Frank Crowley Courthouse.

Forensic Assertive Community Team (ACT)

Intensive community-based outpatient services available with 24 hour/7 days a week access. This is a program designed to meet the

needs of individuals with a history of multiple psychiatric hospitalizations in combination with criminal justice involvement, most often probation/parole. Services are designed to meet the needs and preferences of each person. Available services include medication management, trauma-informed care, rehabilitative services, substance use services, housing assistance, legal advocacy, and coordination of care.

Located at Special Need Offenders Program (SNOP) but most services are offered in the community.

Intake procedure: Call to make an appointment or walk-ins accepted from M-F 8 a.m. to 3 p.m. To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Special Needs Offender Program (SNOP)

For individuals with criminal justice needs that do not qualify for a specialty forensic team, Metrocare also offers outpatient forensic clinic services. The SNOP outpatient program provides an array of traditional outpatient services. Services are designed to meet the needs and preferences of each person.

Available services include medication management, trauma-informed care, rehabilitative services, substance use services, housing assistance, and coordination of care. Located at 3330 S. Lancaster Rd., Annex Building, Dallas TX 75216.

Intake procedure: Call to make an appointment or walk-ins accepted from M-F 8 a.m. to 3 p.m. To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

See the *Locations* tab for hours of operations.

Achieving True Liberty and Success (ATLAS)

Individuals currently on felony probation, alleged to have violated the terms of probation may be found eligible for this program. A probation officer makes the referral. During the 12-month program, participants receive weekly case management services, meet with the assigned probation officer weekly, and attend court two to four times per month. The treatment team works towards the goal of rehabilitation into the community and successfully completing probation. In addition to ATLAS, Metrocare offers jail diversion for other court involved individuals facing misdemeanor charges. Located at Special Need Offenders Program (SNOP).

Intake procedure: Call to make an appointment or stop in during business hours. To assess financial eligibility, we encourage an individual to provide two recent check stubs and recent proof of any other income, two recent utility bills, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Dual Diagnosis Residential Treatment Center (DDRTC)

180-day residential treatment program for individuals diagnosed with co-occurring substance use and a severe mental health disorder. The program is an alternative to incarceration, as all individuals are on felony probation and referred by Dallas County.

The services offered are individual medication management and monitoring, counseling, skills training, relapse prevention, symptom management, support groups, healthy living courses, social living courses, and a "Track B" course which focuses on cognitive struggles.

Located in Wilmer, TX.

Intake procedure: Individuals are referred by the Dallas County Criminal Justice Department.

Enhanced Program for Early Onset of Psychosis (ePEP)

Offers an enhanced array of services that is modeled after NIMH developed and tested as early intervention for first episode psychosis. Services include expert pharmacotherapy, psychotherapy, case

management, supported employment and education, family psychoeducation, and peer recovery coaching.

Contact Jasmine Brown, Clinical Manager for ePEP, at 469-680-3544

Intake procedure: Individuals must have been diagnosed less than two years with psychosis.

Projects for Assistance in Transition from Homelessness (PATH)

Community based outreach, mental health, skills training, rehabilitation, and case management for homeless (or at risk) people experiencing serious mental illness, including individuals with co-occurring substance use.

Intake procedure: To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

The Bridge for Homeless

Provides medication management, case management, skills training, rehabilitation and intensive outpatient services for substance use individuals who are able to access The Bridge Recovery Center.

Intake procedure: To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Outreach Team for Homeless

Community based outreach for unsheltered homeless to engage in mental health treatment and community resources.

Intake procedure: To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Housing Services

Leasing

No time limit for housing but must be within program regulations; individual chooses from apartments throughout Dallas County and pays approximately 30% of their income toward rent.

Intake procedure: Targets chronically homeless, disabled singles, and some families.

Safe Haven

No time limit for a high acuity focused emergency shelter housing program. Residents live in furnished apartments located in the Vickery Meadows neighborhood with 24/7 on-site staff offering group and individual services to stabilize individual's symptoms, connects them to community resources and permanent housing options.

Intake procedure: Individuals who are homeless for a year or several times recently, verifiably disabled by a severe mental illness, and able to live peacefully within the community.

Child/Adolescent Outpatient Services

Provides psychiatric evaluation, medication management, counseling, case management, skills training (in home and clinic based).

Family partner is also available to assist the family with any identified needs in certain programs.

Located at the Sylvan, Samuell, Grand Prairie, & Skillman Centers.

Intake procedure: New individuals (ages 3-17). Call to make an appointment or walk-ins accepted from M-F 8 a.m. to 3 p.m. To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Child & Adolescent Specialty Services

Wrap-around Services

Short-term, intensive in-home program that facilitates a team approach in assisting families, as well as provides 24/7 crisis intervention, medication management, and case management.

See the *Locations* tab for hours of operations.

Program seeks to provide supports that help to stabilize youth, set goals, build- on their strengths and interests, and enhance the family's knowledge and understanding of one another. Wrap-around aims to prevent out of home placements, helping children remain within their own family home in the community. Community-based treatment.

Intake procedure: Designed for youth between the ages 3-17. Qualified individuals have typically experienced a recent hospitalization, crisis episode, or other out of home placement. Send referrals by email to

WRAPAround@metrocareservices.org.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Specialized Outpatient Services (SOS)

Community and family-based program that uses a multi-service approach to meet the mental health needs of children, youth, and families; specifically focusing on improving social, emotional, and behavioral skills at home school and in the community.

Intake procedure: To assess financial eligibility, we ask that potential individuals ring two recent check stubs and recent

including risk assessment using the Columbia suicide severity rating scale, the CANS/ANSA risk assessment items, and best practices in safety planning, Seeking Safety, and Critical Time Intervention. Additionally, licensed therapists are trained in trauma-informed safety approaches such as Cognitive Behavioral Therapy, Cognitive Processing Therapy, and Collaborative Assessment and Management of Suicidality.

Care Coordination

Care Coordination and Liaison Services are available to foster collaboration and data sharing among internal and external providers working together to care for an individual in service. Through coordination efforts, Metrocare endeavors expedited,

Intellectual & Developmental Diversity (IDD) Provider Services Behavior Treatment Services (BTS)/Behavior Treatment Center

proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

Texas Correctional Office on Offenders with Medical or Mental Impairments (TCOOMMI)

A family based multi-service approach to meet the mental health needs of juvenile offenders. Services targeted for youth in the Texas Juvenile Justice System, ages 10-18 who have been assessed with severe emotional disturbances. Teams consist of a counselor trained in trauma-informed approaches, a qualified mental health professional, and one probation officer who provide intensive community based, therapeutic intervention, and supervision to youth on probation. Services also include monthly medication monitoring. Services are designed to meet the needs and preferences of each family.

Located at Sylvan.

Intake procedure: Referrals must come from the Dallas County Juvenile Department.

Parents interested in this service should request it through the child's probation officer.

Fees: Medicaid
Crisis Services

safe and quality services that are integrated to provide a holistic approach to care. As part of the Care Coordination and Liaison Services, Metrocare also encourages engaged participation by family members, friends, caregivers, and anyone else an individual identifies as a natural support. Following completion of consent activities to ensure an individual's privacy is always protected, Metrocare will include identified natural supports in coordination and treatment efforts. Care Coordination and Liaison Services are incorporated within all components of the Mental Health and Primary Care Division.

Primary Care Services Adult Primary Care

(BTC)/Crisis Intervention Services

Outpatient care for individuals with a diagnosis of IDD, Autism Spectrum Disorder or other

Metrocare provides 24/7 (crisis) hotline and mobile crisis outreach services available to individuals experiencing a mental health crisis. The hotline is staffed with Qualified Mental Health Professionals, Licensed Practitioners of the Healing Arts, and Mental Health Peer Specialists to meet the needs of any individual regardless of where you live. The direct hotline telephone number is 214-743-1215.

Metrocare Specialty teams provide round the clock team-specific coverage to individuals enrolled in Assertive Community Treatment, Forensic Assertive Community Treatment, Outpatient Competency Restoration, and Wraparound Child and Adolescent Services. Individuals enrolled in each of these programs have direct access to telephonic and face to face crisis intervention services from their direct treatment team. For non-specialty programs, Metrocare also provides general crisis services, in clinic and within community settings, as well as telephonically. To ensure overall competency in crisis services, each mental health clinician receives ongoing training on the provision of services, both pre- and post-crisis

Provides a range of services to individuals 18 years and older which include: annual physical exams, chronic disease management (e.g., cholesterol, diabetes, hypertension), health insurance assistance, immunizations, preventive care, specialty care referrals, and onsite pharmacy services.

Located at Westmoreland and Lancaster Kiest Centers.

Intake procedure: Call to make an appointment or walk-ins accepted from M-F 8

a.m. to 3 p.m.

Fees: The agency adopts the state approved Maximum Monthly Fee Schedule published by HHSC. Services are not denied due to an inability to pay.

qualifying diagnosis requiring specialized behavioral interventions and/or counseling services specifically focused on improving social, emotional, and

See the *Locations* tab for hours of operations.

behavioral skills in the home at school and in the community. Services are provided by licensed therapists and behavior intervention specialists.

Locations at 1330 River Bend Dr., Suite 850 Dallas, TX 75247.

Intake procedure: Call to make an appointment. Must have funding through GR/TxHmL/HCS/Star Plus/Medicaid.

Career Design and Development Services (CDDS)

Provides vocational/employment services. Also provides individualized skills & socialization through a variety of daily activities so participants can explore new areas of interest, become involved in the community, and grow their interpersonal skills. Services provided by credentialed employment consultants and rehabilitation specialists.

Located at Owenwood Farm and Neighbor Space.

Intake procedure: Call to make an appointment. Must be 18 years or older to receive services. Must also have funding through GR/ICFDD/CLASS/TxHmL/HCS/Star Plus/Texas Workforce Commission Services.

Center for Children with Autism (CCAM)

Children diagnosed with a disorder on the autism spectrum, ages 2 to 12, receive Applied Behavior Analysis (ABA) based. Services provided by licensed behavior analysts and registered behavior technicians.

Locations in Dallas and DeSoto.

Intake procedure: Call to make an appointment.

Fees: Based upon commercial insurance or Medicaid coverage including applicable copays and deductibles. Self-pay is available per a sliding scale based upon income. Or must have funding through GR/TxHmL/HCS.

Early Childhood Intervention (ECI)

Serves families with children (birth to 36 months) with developmental delays or disabilities. Services can include speech, occupation and physical therapy, case management, skills training, and nutrition. Services provided by licensed therapists and credentialed early intervention specialists.

Located at Sylvan.

Intake procedure: Call to make an appointment.

Fees: Based upon insurance coverage including applicable copays and deductibles. The program uses the HHSC Maximum Monthly Fee Schedule for ECI services.

Flourishing Family

Home visiting program for pregnant mothers and caretakers with a child ages 0 – 5. regardless of income. Using multiple screening assessment tools, the home visitors determine the family's strengths and needs to link the family to community resources. Home visitors use evidenced-based curriculum of Promoting First Relationships. Services provided by registered nurses, licensed vocational nurses, and home visitors.

Intake procedure: Call to make an appointment.

Fees: Free

Home and Community based Services (HCS)/Community Living Assistance and Support Services (CLASS)/Texas Home Living (TxHmL)/General Revenue (GR) Services

Provides services and support to IDD so they can continue to live with family or independently. Services provided by community living specialists, registered nurses, case managers, contracted host home providers, and contracted licensed therapists.

Located at Sylvan.

Intake procedure: Call to make an appointment. Must have HCS/ CLASS/TxHmL Waiver funding to receive HCS/TxHmL services. Must have GR funding to receive GR services.

Local Intellectual and Developmental Disability Authority (LIDDA) Eligibility Determination Unit (EDU)

The central intake site for people with an intellectual or developmental disability (IDD) who are residents of Dallas County, 3 years of age and older seeking eligibility for IDD Services. EDU determines an individual's eligibility for IDD services, completes referrals to LIDDA Service Coordination, and places individuals on the Home and Community-Based Services and Texas Home Living Interest Lists. Located at LIDDA.

Intake Procedure: For an eligibility determination evaluation, provide the following information to EDU via mail, drop off, or fax: Full name of parent/guardian and individual being referred, contact number of individual/family, for school aged individuals a copy of the most recent Full and Individual

Evaluation (FIE), or a copy of medical records stating diagnosis(es), and/or a copy of all psychological or psychiatric evaluation records stating test results and diagnosis(es). Contact will be established upon receipt and review of records.

For placement on the Home and Community Based Services and Texas Home Living Interests List, contact the Eligibility Determination Unit.

Phone: 214-333-7000 **Fax:** 214-333-7073

LIDDA Location: 1330 River Bend Dr., Suite 300 Dallas, TX 75247

Fees: Based upon insurance coverage including applicable copays and deductibles.

Service Coordination

Service Coordination helps people access medical, social, educational, and other appropriate services and supports that will help them achieve an acceptable quality of life and community participation. Service coordination is provided by LIDDA staff person who is typically referred to as a service coordinator.

Located at LIDDA.

General Revenue (GR)

State funded services provided to individuals determined eligible for Intellectual and Developmental Disability Services. Individuals seeking respite, behavior supports, residential placement, etc. are referred to General Revenue Service Coordination.

Service coordination helps individuals access medical, social, educational, and other services and supports that will help them achieve an acceptable quality of life and community participation. Service coordination is provided by LIDDA staff who are referred to as service coordinators.

Programs & Services

See the *Locations* tab for hours of operations.

Community First Choice (Nonwaiver) (CFC)

A program in which an individual receives basic attendant and habilitation services for individuals determined eligible for IDD Services. They must be Medicaid recipients of specific Managed Care Organizations (MCO's). The services provided consist of personal assistance services: Services to help persons perform activities of daily living (such as eating, toileting, grooming, dressing, and bathing), activities related to living independently in the community (such as meal planning and preparation, managing finances, shopping for food, clothing, and other essential items), and health related tasks based on the person-directed plan.

AND/OR

Acquisition, maintenance, and enhancement of skills necessary for persons to accomplish activities of daily living, activities related to living independently in the community and health-related tasks. CFC (Non waiver) provides LIDDA Service Coordination for individuals 22 years of age. For individuals determined eligible for IDD Services, necessary information will be provided to the MCO. Additional CFC services consist of CFC Support Management and CFC emergency response services.

Continuity of Services

Team of LIDDA staff including service coordinators that aid individuals with completing the enrollment process into specific programs such as Home and Community Based Services, Texas Home Living, placement, and discharge from State Supported Living Centers, monitoring of individuals in State Supported Living Centers.

Texas Home Living (TxHML)

The TxHML program provides essential services and supports so that persons with IDD can continue to live with their families or in their own homes. TxHML services supplement but do not replace services and supports from other programs such as the Texas Health Steps program, or from natural supports such as family, neighbors, or community organizations. Services consist of community support, nursing, adaptive aids, minor home modifications, specialized therapies, behavioral support, dental treatment, respite, day habilitation and employment services. Service coordination is provided by the LIDDAS.

Home and Community Based Services (HCS)

The HCS program provides services to persons with IDD who live with their family, in their own home, in a host home/companion care setting, or in a residence with no more than four persons who also receive services. Services meet the person's needs so the person can maintain himself or herself in the community and have opportunities to participate as a citizen to the maximum extent possible. Services consist of adaptive aids, minor home modifications, professional therapies, behavioral support, dental treatment, nursing, residential assistance, respite, day habilitation and employment services. Service coordination is provided by the LIDDA. Residents of a host home/companion care setting or an HCS residence pay for their own room and board. There is a limit to the yearly cost of services provided through the HCS program.

HCS & Texas Home Living Service coordination monitors services provided by HCS/TxHML providers to ensure safety, coordination of services, linkage to resources, etc. Service Coordination will assist the person in identifying and articulating his/her priority outcomes, personal goals, and hopes for the future as well as his/her requests and need for services and supports. The SC will elicit the person's feedback, coordinate, monitor the services for desired outcomes as identified in the Person Directed Plan (PDP).

Prescreening Admission Screening and Resident Review (PASRR)

PASRR is a federally mandated program that requires all states to prescreen all people, regardless of payer source or age, seeking admission to a Medicaid-certified nursing facility.

PASRR has three goals:

- To identify people, including adults and children, with mental illness, and/or IDD.
- To ensure appropriate placement, whether in the community or the nursing facility.
- To ensure people receive the required services for mental illness, and/or IDD.

Altshuler Center for Education and Research (ACER)

In order to meet the demand for public mental health services tomorrow, ACER offers top-tier training for physicians, nurses, counselors, and other healthcare workers

today. ACER is committed to offering a stimulating and satisfying training experience within real-world public sector settings. With access to the clinical resources of Metrocare Services and the 52,000 people it serves each year, the ACER provides diverse and specialized training experiences for all of its trainees.

Intake procedure: Must be either a junior psychiatric resident, psychiatric nurse practitioners, counselors, or other health-care professionals interns/externs, seeking in-depth experiences within the public sector.

Substance Abuse Treatment

Ambulatory detoxification and adult outpatient programs that offer both individual and group services.

Located at the Lancaster-Kiest and Skillman Center. Adult outpatient program location at the Bridge.

Intake Procedure: To assess financial eligibility, we ask that potential individuals bring two recent check stubs and recent proof of any other income, recent utility bill, TX ID or DVL and/or insurance card.

Fees: Based upon insurance coverage including applicable copays and deductibles. Self-pay is available based on a sliding scale.

Veteran and Military Services

The Steven A. Cohen Military Family Clinic at Metrocare

The Steven A. Cohen Military Family Clinic provides accessible and comprehensive mental health care to post-9/11 veterans, service members, and their family members. Services are available to any person who has served in the U.S. Armed Forces, including the National Guard and Reserves, regardless of role or discharge status. We use targeted, evidenced-based practices provided by trained and credentialed staff who are bound by professional ethical standards. In addition to in-person, we utilize telehealth to provide services anywhere in Texas.

Located at 16160 Midway Road, Suite 218, Addison TX.

Intake Procedure: Call 469-680-3500 for eligibility screening.

Programs & Services

See the *Locations* tab for hours of operations.

Fees: The Cohen Clinic at Metrocare will bill a client's insurance and collect co-payments/deductibles whenever possible to help extend the reach of the network. We take great consideration in ensuring that we work with clients to address any barriers to care, and that extends to cost of care. Clients can request financial assistance to cover the client portion. If a client does not have insurance, there is no cost for care. Please contact our business office manager for further

questions about the cost of care.

Military Veteran Peer Network

The Military Veteran Peer Network (MVPN) is a supportive network of services for service members, veterans, and family members. Direct Peer Services, as provided by our MVPN Program, have proven effective in assisting members of the SMVF community (service members, veterans, and their

families) by offering one-to-one peer support, referrals for mental health and wellness, mentoring and support during Veteran Treatment Court, and the provision of peer support groups in a welcoming and understanding environment.

Intake Procedure: Complete the Contact Us form at <https://www.metrocareservices.org/mental-health-services/veterans-military-families/> Fees: No fees for peer services

Main Number: 214-743-1200 | After-hours protocols are available by calling the below clinic phone numbers.

Metrocare at Samuell

Adult Outpatient • Pharmacy

4645 Samuell
Blvd. | Dallas, TX
75228 Monday -
Friday | 8:00 A.M.
- 5:00 P.M.

214-275-7393

Metrocare at Samuell – Child & Adolescent

Child & Adolescent Outpatient

4701 Samuell
Blvd. | Dallas, TX
75228 Monday –
Friday | 8:00 A.M.
– 5:00 P.M.

214-861-5611

Metrocare at Westmoreland

Adult Outpatient • Pharmacy •

Adult Primary Care

1350 N. Westmoreland
Rd. | Dallas, TX 75211
Monday - Friday | 8:00
A.M. - 5:00 P.M.

214-330-0036

Metrocare After Hours at Westmoreland

Adult Outpatient • Child &

Adolescent Outpatient

1350 N. Westmoreland |
Dallas, TX 75211
Monday - Friday | 5:00
P.M. - 10:00 P.M.

Saturday – Sunday |
8:00 A.M. – 2:00 P.M.

214-330-0036

Metrocare at Lancaster-Kiest

Adult Outpatient • Pharmacy •

Adult Primary Care

• Substance Use Services

3330 S. Lancaster
Rd. | Dallas, TX
75216 Monday -
Friday | 8:00 A.M.
- 5:00 P.M.

214-371-6639

Metrocare at Skillman

*Adult Outpatient • Child & Adolescent
Outpatient • Pharmacy*

• Housing • Substance Use Services

9708 Skillman St. |
Dallas, TX 75243

Monday - Friday |
8:00 A.M. - 5:00 P.M.

214-221-5433

Metrocare at Grand Prairie

*Adult Outpatient • Child & Adolescent
Outpatient*

1020 S. Carrier Pkwy | Grand
Prairie, TX 75051

Monday - Friday | 8:00 A.M.
- 5:00 P.M.

214-330-2488

The Steven A. Cohen Military Family Clinic at Metrocare

*Adult Outpatient • Child &
Adolescent Outpatient • Adult
Specialty Services • Family
Services*

16160 Midway Rd., Ste. 218 |
Addison, TX 75001

Monday - Thursday | 9:00
A.M. - 8:00 P.M.

Friday | 8:00 A.M. - 1:00 P.M.

469-680-3500

Center for Children with Autism at Metrocare - Dallas

*Intellectual & Developmental Diversity
Provider Services*

1330 River Bend Dr., Ste.
100 | Dallas, TX 75247

Monday - Friday | 8:00
A.M. - 5:00 P.M.

214-333-7076

Center for Children with Autism at Metrocare - DeSoto

*Intellectual & Developmental Diversity
Provider Services*

1619 N. Hampton
Rd. | DeSoto, TX

75115 Monday -

Main Number: 214-743-1200 | After-hours protocols are available by calling the below clinic phone numbers.

Friday | 8:00
A.M. - 5:00
P.M.
972-331-6335

**Special Needs Offenders
Program (SNOP)**

Adult Specialty
3330 S. Lancaster Rd. (Annex
Bldg.) | Dallas, TX 75216
Monday - Friday | 8:00 A.M.
- 5:00 P.M.
214-371-0474

Metrocare at Sylvan

*Child & Adolescent Specialty •
ECI • Intellectual &
Developmental Diversity
Provider Services*
1881 Sylvan Ave. |
Dallas, TX 75208
Monday - Friday |
8:00 A.M. - 5:00
P.M.
214-333-0107

**Behavior Treatment
Services/Behavior Treatment
Center**

*Intellectual & Developmental
Diversity Provider Services*
1330 River Bend Dr.,
Ste. 850 | Dallas, TX
75247
Monday - Friday |
8:00 A.M. - 5:00
P.M.
214-333-7032

**Homeless Services at The Stew
Pot**

Adult Outpatient
408 Park
Ave. |
Dallas, TX
75201
Monday -
Friday | 8:00
A.M. - 5:00
P.M.
**214-670-
1143**

The Bridge

*Adult Outpatient • Substance Use
Services*
1818 Corsicana
St. | Dallas, TX
75201 Monday -
Friday | 8:00 A.M.
- 5:00 P.M.
214-670-1143

**Wilmer Dual Diagnosis Residential
Treatment Center (DDRTC)**

Adult Specialty
200 Greene Rd. |
Dallas, TX 75146
Monday - Friday
| 8:00 A.M. - 5:00
P.M.
214-689-5106

**Local Intellectual Developmental
Disabilities Authority (LIDDA)**

*Eligibility and Determination Unit •
Service Coordination*
1330 River Bend Dr., Ste.
300 | Dallas, TX 75247
Monday – Friday | 8:00
A.M. – 5:00 P.M.
Eligibility Determination Unit **214-333-
7000**
General Revenue & Texas Home Living
Service Coordination: **214-948-9950**
Home and Community Based Services
& PASRR: **972-861-5001**

Administration

1345 River Bend Dr., Ste 200 |
Dallas, TX 75247
Monday - Friday | 8:00 A.M. -
5:00 P.M.
214-743-1200