



A Regular Meeting of the Board of Trustees of Metrocare Services will be held on Thursday, February 23, 2023, at approximately 1:30 p.m. Prior to the regular session, a Board Training session will begin at 1:00 pm. The meeting will take place at 1345 River Bend Dr., Dallas, TX 75247 in the Mustangs Conference Rm.

If you need additional assistance to effectively participate in or observe this meeting, please notify the Administrative Office at 214.743.1201, at least 72 hours prior to this meeting so that reasonable accommodations can be made to assist you.

A portion of the meeting may be closed for purposes permitted by the Texas Open Meetings Act, Texas Government Code, Section 551.001 et seq., including but not limited to the following sections and purposes:

- Tex. Gov't Code § 551.071 – Consultation with attorney to seek advice on legal matters.
- Tex. Gov't Code § 551.072 – Discussion purchase, exchange, lease, or value of real property.
- Tex. Gov't Code § 551.073 – Deliberations regarding gifts and donations.
- Tex. Gov't Code § 551.074 – Deliberations regarding the appointment, employment, evaluation, reassignment, duties, discipline, or dismissal of a public officer or employee.
- Tex. Gov't Code § 551.076 – Deliberations regarding security devices or security audits.

Kenneth R. Bernstein, Chairman
Metrocare Board of Trustees

Anthony Farmer, Vice Chair
Metrocare Board of Trustees

John W. Burruss, M.D.
Chief Executive Officer

BOARD OF TRUSTEES

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Chairman

Anthony Farmer
Vice Chairman

Dave Hogan
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Noel O. Santini, M.D.
(Hon.) Martin Lowy

Stacy Cantu

Jaime Walkowiak

Vickie Rice

Agenda

1345 River Bend Dr.
Dallas, Texas 75247

Thursday, February 23, 2023

Board Training - 1:00 PM

“Customer Satisfaction Survey Data”

Dr. Michael Egan

“Customer Service Strategy”

Jennifer Wadsworth and Carolina Lasso

REGULAR BOARD MEETING

1:30 pm

I. Call Meeting to Order & Declaration of a Quorum:

Mr. Bernstein

A. **Citizen Comments:** Limited to three minutes (*only those registered*)

B. **Chairman Updates:**

- FY23 Board Attendance
- Committee Assignments and Election of Board Officers
- CEO Annual Performance Review

II. Consent Agenda Items:

Mr. Bernstein

All consent agenda items are considered to be routine by the Board and will be enacted with one motion. There will be no separate discussion of items unless a Board Member so requests, in which event, the item will be removed from consideration as an item of consent business and considered in its normal sequence with the other action items listed below in which case full discussion of the item may occur as necessary.

1. Approval of Minutes - Regular Board meeting January 26, 2023
2. Approval of Revision to Board Policies:
 - 3.03 Code of Conduct
 - 7.01 Policy on Research
 - 8.01 Ownership of Computer and Information Systems
3. Approval of the Clinical Services Division Report for January 2023
4. Approval of the Mental Health Division Report for January 2023
5. Approval of the Strategic Initiatives Report for January 2023

III. Chief Executive Officer – Service Presentation

Dr. Burruss

147958

- A. Crisis Intervention Services – Carrie Parks, MS. - Director of IDD Provider Services. Dr. Hunter
- IV. Action Agenda Items** Mr. Bernstein
- Chief Executive Officer Report** Dr. Burruss
- Staff Recognition – Carlos Bernal
- A. Approval of the Chief Executive Officer Report for the FY23 Key Performance Indicator Progress through January 2023 Dr. Burruss
- The chief executive officer will present an overview of the performance of the center and specific key highlights from the preceding month.
- B. Consideration to Approve the Guaranteed Maximum Price Construction contract with Whiting-Turner for the development of the Hillside Campus Behavioral Health Innovation Center. Dr. Burruss
- V. Finance and Administration Reports**
- A. Acceptance of the Financial Report for January 2023 (Unaudited) Mr. Wilson
- The chief financial officer will review the statement of net position, the statement of activities and the statement of cash flow for the prior month and discuss plans to address deficiencies therein relative to departmental plans.
- B. Approval of Resolution Delineating the Boards' Awareness and Approval of the Chief Executive Officer, the Chief Operating Officer, and the Chief Financial Officer, Execution of a Loan with BOKF, NA d/b/a Bank of Texas. Mr. Wilson
- C. Approval of the Human Resources Report for January 2023 Ms. Guilford
- The chief human resources officer will present a report on the performance of the department for the prior month and describe plans to address deficiencies therein relative to departmental plans.
- D. Approval of the Facilities Services Report for January 2023 Mr. Wilson
- The chief financial officer will present a report of the status of current and future major projects for the facilities department relative to departmental plans.
- VI. Provider Services Reports**
- A. Approval of the Housing Division Services Report for January 2023 Mr. Mogbo
- The chief housing officer will present a report on the performance of the Housing Division for the prior month and update on progress relative to the strategic plan.

VII. Local Intellectual and Developmental Disability Authority Services Report

- A. Approval of the Local Intellectual and Development Disability Report for January 2023

Ms. Lasso

The chief authority officer will present a report on the performance of the Dallas County Local Authority (LA), a part of the Center, including its financial performance, its clinical performance, and its performance on quality oversight, and management plans to address deficiencies therein relative to departmental plans.

VIII. Adjournment:

Mr. Bernstein