



NOTICE

Metrocare Services, Board of Trustees, will meet in Regular Session at approximately 1:30 pm on Thursday, September 26, 2019. Prior to the regular session, a Board Training Session will begin at 1:00 pm. The meeting will take place at 1345 River Bend Drive, Dallas, TX 75247 in the Mustangs Conference Room.

If you need additional assistance to effectively participate in or observe this meeting, please notify the Administrative Office at 214.743.1201, at least 72 hours prior to this meeting so that reasonable accommodations can be made to assist you.

A portion of the meeting may be closed for purposes permitted by Chapter 551, Open Meetings, Texas Government Code, Sections: 551.071, 551.072, 551.073, 551.074 and 551.076. Metrocare Services reserves the right to exercise its discretion and convene in closed/executive session as authorized by the Texas Government Code Section 551.071, et seq, on any of the items listed on its agenda, and as a result to take any necessary action in Open Session.

Terry A. James, Chairman
Metrocare Board of Trustees

Leslie H. Secret, M.D., Vice Chair
Metrocare Board of Trustees

John W. Burruss, M.D.
Chief Executive Officer

BOARD OF TRUSTEES

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Anthony Farmer



1345 River Bend Dr.
Dallas, Texas 75247
(Mustangs Rm.)

Agenda

Thursday, September 26, 2019

BOARD Training - 1:00 PM
The Consumer Experience/Survey Results
Michael Egan and Kelli Laos

REGULAR BOARD MEETING 1:30 pm

- Call Meeting to Order & Declaration of a Quorum:** Mr. James
- Citizen Comments:** Limited to three minutes (*only those registered*) Mr. James
- Chairman Updates:** Mr. James
- Board Liaison Reports:
 - IDD Planning Network Advisory Committee Ms. Thompson
- ❖ **Consent Agenda Items:** Mr. James

All consent agenda items are considered to be routine by the Board and will be enacted with one motion. There will be no separate discussion of items unless a Board Member so requests, in which event, the item will be removed from consideration as an item of consent business and considered in its normal sequence with the other action items listed below in which case full discussion of the item August occur as necessary.

 - ❖ Acceptance of the August 29, 2019 Regular Board Meeting Minutes
 - ❖ Acceptance of the FY19 Fourth Quarter Reports on Finance
 - ❖ Acceptance of the Human Resources Report for August 2019
 - ❖ Acceptance of Appointment to the MH Advisory Committee
 - Glamaris Gonzalez
 - ❖ Acceptance of the Quality and Authority Report for August 2019
 - ❖ Acceptance of Revision to Board Policy 1.11 on Authority Function
 - ❖ Acceptance of the FY19 Fourth Quarter Reports on Service Delivery
 - ❖ Acceptance of the FY19 Fourth Quarter Reports on Quality Management and Research.
 - ❖ Acceptance of the FY19 Fourth Quarter Report on Compliance

- ❖ Acceptance of the Strategic Initiatives Report for August 2019
Action agenda items: Mr. James
- Chief Executive Officer Report:**
- Service Presentation:** Home and Community Based Services (HCS) Ms. Lasso
- ❖ Consideration to Accept the Chief Executive Officer Report for the FY19 Key Performance Indicator Progress through August 2019 Dr. Burruss
 - The chief executive officer will present an overview of the performance of the center and specific key highlights from the preceding month.
- ❖ Consideration to Accept the FY20 Strategic Plan and Key Performance Indicators Dr. Burruss
- Strategy 1: Fiduciary Responsibility**
- Finance and Administration Reports** Dr. Secret
- ❖ Consideration to Receive the Financial Report for August 2019 (Unaudited) Mr. Buckley
 - The chief administrative officer will review the statement of net position, the statement of activities and the statement of cash flow for the prior month and discuss plans to address deficiencies therein relative to plan.
- ❖ Consideration of Acceptance of Resolution Ratifying the loan transaction with UMB Bank, N.A. Mr. Buckley
 - The chief administrative officer will present information per Section 8.13 of the Loan Agreement with UMB Bank, N.A.
- Strategy 2: Customer Focus**
- Clinical Services Report**
- ❖ Consideration of Acceptance of the Clinical Services Division Reports for August 2019 Dr. Hunter
 - The chief medical officer will present the performance of the medical staff services and the clinical outcome measures, the developmental disabilities provider division of the center, including management plans to address deficiencies therein.
- ❖ Consideration of Acceptance of the Mental Health Division Reports for August 2019 Ms. Laos
 - The director of mental health services will present the performance of the mental health division of the center, including its financial performance, as well as management plans to address deficiencies therein.
- Adjournment:** Mr. James
 - ❖ *Designates items on which the Board must take action*