



NOTICE

Metrocare Services, Board of Trustees, will hold a meeting of the **Provider Services Committee on Tuesday, November 15, 2011 at 11:30 a.m.** The meeting will be held at 1360 River Bend Drive - Dallas, Texas 75247-4914 (Charles M. Cooper, Board Room).

If you need additional assistance to effectively participate in or observe this meeting, please notify the Administrative Office at 214.743.1201, at least 72 hours prior to this meeting, so that reasonable accommodations can be made to assist you.

The attached agenda items will be discussed/acted upon. A portion of the meeting may be closed as allowed by Subchapter D, Sections 551.071 - 551.075 to discuss personnel matters, litigation, acquisition of real property, for the purpose of discussing negotiated contracts for prospective gifts or donations to the Center when such discussions would have a detrimental effect on the negotiating position of the Center and a third person, firm or corporation, and to receive information from and/or question employee(s) without deliberating on the subject matter.

Carol S. North, MD, Chair
Provider Services Committee

Mrs. Julia P. Noble, Madame Chair
Board of Trustees

By: Martha L. Toscano
Assistant to the CEO/Board

AGENDA

METROCARE SERVICES

Provider Services Committee Meeting
Tuesday, November 15, 2011 at 11:30 am

(Charles M. Cooper, Board Rm)

Committee Members:
Carol S. North, MD, Chair
Craig Jeffery
Jill Martinez
Julia P. Noble, ex officio

Dr. Carol North

- I. **CALL TO ORDER**
- II. **CITIZEN COMMENTS** (Please limit to 3 minutes)
- III. **ISSUES TO BE CONSIDERED**

- 1. ❖ Approval of the October 18, 2011 Provider Services Committee Meeting Minutes

SERVICE DELIVERY REPORTS

Recommendation of Acceptance of Medical Staff Services Report for October 2011

Dr. Judith Hunter

- 2. ❖ The executive medical director will present the performance of medical staff services and the clinical outcome measures, including management plans to address deficiencies therein.

Recommendation of Acceptance of Behavioral Health Service Delivery Report for October 2011

Tom Clark

- 3. ❖ Management will present the performance of the behavioral health provider division of the center, including its financial performance and its clinical performance, as well as management plans to address deficiencies therein.

Recommendation of Acceptance of Developmental Disability Service Delivery Report for October 2011

Tom Clark

- 4. ❖ Management will present the performance of the developmental disabilities providers division of the center, including its financial performance and its clinical performance, as well as management plans to address deficiencies therein.

IV. MEETING ADJOURNMENT

- ❖ *Designates items on which the Board may take action*