



## NOTICE

Metrocare Services, Board of Trustees, will hold a meeting of the **Provider Services Committee on Thursday, November 20, 2008 at 11:30 a.m.** The meeting will be held at 1360 River Bend Drive - Dallas, Texas (Board Room).

The attached agenda items will be discussed/acted upon. A portion of the meeting may be closed as allowed by Subchapter D, Sections 551.071 - 551.075 to discuss personnel matters, litigation, acquisition of real property, for the purpose of discussing negotiated contracts for prospective gifts or donations to the Center when such discussions would have a detrimental effect on the negotiating position of the Center and a third person, firm or corporation, and to receive information from and/or question employee(s) without deliberating on the subject matter.

Ms. Elsa Rodriguez, Chairperson  
Provider Services Committee

Mr. Charles M. Cooper, Chairperson  
Board of Trustees

By: Martha L. Toscano  
Assistant to the CEO/Board

# AGENDA

## METROCARE SERVICES

**Provider Services Committee Meeting**  
**Thursday, November 20, 2008 at 11:30 am**  
**Board Room**

Elsa Rodriguez, Chairperson  
Carol North, MD  
Craig Jeffery  
Charles M. Cooper, ex officio

---

**I. CALL TO ORDER**

---

**II. CITIZEN COMMENTS** (Please limit to 3 minutes)

---

**III. ISSUES TO BE CONSIDERED**

---

**Ms Rodriguez**      1. ❖      Approval of the October 16, 2008 Provider Services Committee Meeting Minutes

---

**SERVICE DELIVERY REPORTS**

---

Dr. Graves  
Dr. Mirzatury      2. ❖      Recommendation of Acceptance of Monthly Clinical Outcomes Report – Northeast Region  
The medical director will present the performance on the clinical outcome measures for the Northeast region, including management plans to address deficiencies therein.

---

Dr. Graves      3. ❖      Recommendation of Acceptance of Behavioral Health Service Delivery Report for October 2008  
The chief medical officer will present the performance of the behavioral health provider division of the center, including its financial performance and its clinical performance, as well as management plans to address deficiencies therein.

---

Dr. Graves      4. ❖      Recommendation of Acceptance of Developmental Disability Service Delivery Report for October 2008  
The chief medical officer will present the performance of the developmental disabilities providers division of the center, including its financial performance and its clinical performance, as well as management plans to address deficiencies therein.

---

**IV. MEETING ADJOURNMENT**

---

❖ *Designates items on which the Board may take action*

---