



NOTICE

Metrocare Services, **Quality and Authority Services Committee will meet on Thursday, March 28, 2013 at 12:45 p.m.** The meeting will be held at 1360 River Bend Dr./Dallas, Texas 75247-4914 (Charles M. Cooper, Board Room).

If you need additional assistance to effectively participate in or observe this meeting, please notify the Administrative Office at 214.743.1201, at least 72 hours prior to this meeting, so that reasonable accommodations can be made to assist you.

The attached agenda items will be discussed/acted upon. A portion of the meeting may be closed as allowed by Subchapter D, Sections 551.071 - 551.075 to discuss personnel matters, litigation, acquisition of real property, for the purpose of discussing negotiated contracts for prospective gifts or donations to the Center when such discussions would have a detrimental effect on the negotiating position of the Center and a third person, firm or corporation, and to receive information from and/or question employee(s) without deliberating on the subject matter.

Ms. Verlean Walton-Brooks, Madame Chair
Quality and Authority Services Committee

Mrs. Julia P. Noble, Madame Chair
Board of Trustees

By: Martha L. Toscano
Assistant to the Board/CEO

AGENDA

METROCARE SERVICES

Quality and Authority Services Committee Meeting
Thursday, March 28, 2013 at 12:45 pm
1360 River Bend Dr/Dallas, TX 75247

Charles M. Cooper, Board Room

Committee Members:

Ms. Verlean Walton-Brooks, Chair
Ms. Judy N. Myers
Ms. Brenda K. Richardson
Ms. Julia P. Noble, ex officio

Ms. Walton-Brooks

- I. **CALL TO ORDER**
- II. **CITIZEN COMMENTS** (Please limit to 3 minutes)
- III. **ISSUES TO BE CONSIDERED**

- 1. ❖ Approval of the February 28, 2013 Quality and Authority Services Committee Meeting Minutes

QUALITY MANAGEMENT REPORTS

Recommendation of Approval of Quality Management Report for February 2013

Linda Thompson

- 2. ❖ The interim chief executive officer will present the performance of the Dallas County Local Authority (LA), a part of the Center, including its financial performance, its clinical performance, and its performance on quality oversight, and also management plans to address deficiencies therein.

Linda Thompson

- 3. ❖ Recommendation of Approval of FY13 Second Quarter Reports on Service Delivery:
 - Local Plan
 - Medical Records

Linda Thompson

- 4. ❖ Recommendation of Approval of FY13 Second Quarter Reports on Quality Management and Research:
 - Dads Performance Contract Requirements
 - Compliance
 - Research Activities

Linda Thompson

- 5. Internal Audit Update
The interim chief executive officer will discuss current internal audit activities and review the progress on implementation of past internal audit report recommendations.

❖ *Designates items on which the Board may take action*