



NOTICE

Metrocare Services, Board of Trustees, will hold a meeting of the **Service and Program Committee on Thursday, March 20, 2008 at 11:30 a.m.** The meeting will be held at 1360 River Bend Drive - Dallas, Texas (Board Room).

The attached agenda items will be discussed/acted upon. A portion of the meeting may be closed as allowed by Subchapter D, Sections 551.071 - 551.075 to discuss personnel matters, litigation, acquisition of real property, for the purpose of discussing negotiated contracts for prospective gifts or donations to the Center when such discussions would have a detrimental effect on the negotiating position of the Center and a third person, firm or corporation, and to receive information from and/or question employee(s) without deliberating on the subject matter.

Julie Noble, Chairperson
Service and Program Committee

Charles M. Cooper, Chairperson
Board of Trustees

By: Martha L. Toscano
Assistant to the CEO

AGENDA

METROCARE SERVICES

Service and Program Committee Meeting
Thursday, March 20, 2008 at 11:30 AM
Board Room

Julie Noble, Chairperson
Verlean Walton-Brooks
Elsa L. Rodriguez
Charles M. Cooper, ex officio

I. CALL TO ORDER

II. CITIZEN COMMENTS (Please limit to 3 minutes)

III. ISSUES TO BE CONSIDERED

Mrs. Noble

1. ❖ Approval of the February 21, 2008 Service and Program Committee Meeting Minutes
-

SERVICE DELIVERY REPORTS

Dr. Graves

2. ❖ Recommendation of Acceptance of Service Delivery Report for February 2008
-

Linda Thompson

3. ❖ Recommendation of Acceptance of Quarterly Reports on Service Delivery
- Local Plan
 - Medical Records
-

Dr. Graves

4. ❖ Recommendation of Approval of Revision to Board Policy 1.09
- Policy on Support of Families and Consumers Serving on Center Committees
-

QUALITY MANAGEMENT REPORTS

Linda Thompson

5. ❖ Recommendation of Acceptance of Quality Management Report for February 2008
-

Linda Thompson

6. ❖ Recommendation of Acceptance of FY 08 Second Quarter Reports on Quality Management and Research:
- DADS Performance Contract requirements
 - Compliance
 - Research Activities
-

IV. MEETING ADJOURNMENT

- ❖ *Designates items on which the Board may take action*
-