



NOTICE

Metrocare Services, Board of Trustees, will hold a meeting of the **Service and Program Committee on Thursday, April 19, 2007 at 11:30 a.m.** The meeting will be held at 1360 River Bend Drive - Dallas, Texas (Board Room).

The attached agenda items will be discussed/acted upon. A portion of the meeting may be closed as allowed by Subchapter D, Sections 551.071 - 551.075 to discuss personnel matters, litigation, acquisition of real property, for the purpose of discussing negotiated contracts for prospective gifts or donations to the Center when such discussions would have a detrimental effect on the negotiating position of the Center and a third person, firm or corporation, and to receive information from and/or question employee(s) without deliberating on the subject matter.

Julie Noble, Chairperson
Service and Program Committee

Charles M. Cooper, Chairperson
Board of Trustees

By: Martha L. Toscano
Assistant to the CEO

AGENDA

METROCARE Services

Service and Program Committee Meeting
Thursday, April 19, 2007 at 11:30 AM
Board Room

Julie Noble, Chairperson
Verlean Walton-Brooks
Elsa L. Rodriguez
Charles M. Cooper, ex officio

I. CALL TO ORDER

II. CITIZEN COMMENTS (Please limit to 3 minutes)

III. ISSUES TO BE CONSIDERED

Mrs. Noble 1. ❖ Approval of the March 15, 2007 Service and Program Committee Meeting Minutes

 ❖ Election of Vice-Chair

SERVICE DELIVERY REPORTS

Dr. Graves 2. ❖ Recommendation of Acceptance of Service Delivery Report for March 2007

Linda Thompson 3. ❖ Recommendation of Approval of Revision to Board Policy 1.11
 ▪ Role of Authority

QUALITY MANAGEMENT REPORTS

Linda Thompson 4. ❖ Recommendation of Acceptance of Quality Management Report for March 2007

IV. MEETING ADJOURNMENT

 ❖ *Designates items on which the Board may take action*
