



NOTICE

Metrocare Services, **Quality and Authority Services Committee will meet on Thursday, December 1, 2011 at 1:15 p.m.** The meeting will be held at 1360 River Bend Dr./Dallas, Texas 75247-4914 (Charles M. Cooper, Board Room).

If you need additional assistance to effectively participate in or observe this meeting, please notify the Administrative Office at 214.743.1201, at least 72 hours prior to this meeting, so that reasonable accommodations can be made to assist you.

The attached agenda items will be discussed/acted upon. A portion of the meeting may be closed as allowed by Subchapter D, Sections 551.071 - 551.075 to discuss personnel matters, litigation, acquisition of real property, for the purpose of discussing negotiated contracts for prospective gifts or donations to the Center when such discussions would have a detrimental effect on the negotiating position of the Center and a third person, firm or corporation, and to receive information from and/or question employee(s) without deliberating on the subject matter.

Ms. Verlean Walton-Brooks, Chair
Quality and Authority Services Committee

Mrs. Julia P. Noble, Madame Chair
Board of Trustees

By: Martha L. Toscano
Assistant to the Board/CEO

AGENDA

METROCARE SERVICES

Quality and Authority Services Committee Meeting
Thursday, December 1, 2011 at 1:15 pm
1360 River Bend Dr/Dallas, TX 75247

Charles M. Cooper, Board Room

Committee Members:

Ms. Verlean Walton-Brooks, Chair

Ms. Judy N. Myers

Dr. Juan R. Perez

Mrs. Julia P. Noble, ex officio

Ms. Walton-Brooks

- I. **CALL TO ORDER**
- II. **CITIZEN COMMENTS** (Please limit to 3 minutes)
- III. **ISSUES TO BE CONSIDERED**

- 1. ❖ Approval of the October 28, 2011 Quality and Authority Services Committee Meeting Minutes

QUALITY MANAGEMENT REPORTS

Recommendation of Approval of Quality Management Report for October 2011

Linda Thompson

- 2. ❖ The deputy chief executive officer will present the performance of the Dallas County Mental Retardation Authority (MRA), a part of the Center, including its financial performance, its clinical performance, and its performance on quality oversight, and also management plans to address deficiencies therein.

IV. MEETING ADJOURNMENT

- ❖ *Designates items on which the Board may take action*