



## NOTICE

Metrocare Services, **Quality and Authority Services Committee will meet on Thursday, February 25, 2010 at 12:45 p.m.** The meeting will be held at 1360 River Bend Dr./Dallas, Texas 75228 (Board Room).

If you need additional assistance to effectively participate in or observe this meeting, please notify the Administrative Office at 214.743.1201, at least 72 hours prior to this meeting, so that reasonable accommodations can be made to assist you.

The attached agenda items will be discussed/acted upon. A portion of the meeting may be closed as allowed by Subchapter D, Sections 551.071 - 551.075 to discuss personnel matters, litigation, acquisition of real property, for the purpose of discussing negotiated contracts for prospective gifts or donations to the Center when such discussions would have a detrimental effect on the negotiating position of the Center and a third person, firm or corporation, and to receive information from and/or question employee(s) without deliberating on the subject matter.

Ms. Verlean Walton-Brooks, Chair  
Quality and Authority Services Committee

Mrs. Julia P. Noble, Madame Chair  
Board of Trustees

By: Martha L. Toscano  
Assistant to the Board/CEO

# AGENDA

## METROCARE SERVICES

Quality and Authority Services Committee Meeting  
Thursday, February 25, 2010 at 12:45 pm  
1360 River Bend Dr/Dallas, TX 75247

(Board Room)

Ms. Verlean Walton-Brooks, Chair  
Mrs. Sue Ringle  
Mrs. Julia P. Noble, ex officio

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Ms. Walton-Brooks

I.

**CALL TO ORDER**

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II.

**CITIZEN COMMENTS** (Please limit to 3 minutes)

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III.

**ISSUES TO BE CONSIDERED**

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1. ❖

Approval of the January 28, 2010 Quality and Authority Services Committee Meeting Minutes

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### QUALITY MANAGEMENT REPORTS

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Recommendation of Approval of Quality Management Report for January 2010

Linda Thompson

2. ❖

The deputy chief executive officer will present the performance of the Dallas County Mental Retardation Authority (MRA), a part of the Center, including its financial performance, its clinical performance, and its performance on quality oversight, and also management plans to address deficiencies therein.

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Recommendation of Approval of Revision to Board Policy 2.03

Linda Thompson

3. ❖

The deputy chief executive officer will present recommended changes to the Board Policy on Client Abuse, Neglect and Exploitation to assure that the policy conforms to statutory references and actual practices

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II.

**MEETING ADJOURNMENT**

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❖ *Designates items on which the Board may take action*

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