



# Quarterly Report

Prepared for our Stakeholders in October 2010

Fourth Quarter, Fiscal Year 2010

## Funding Reductions: The Impact

With national, state and local government budgets all running in the red, it's easy to understand why healthcare programs are on the chopping block along with everything else. In fact, Metrocare and other public providers willing to care for Medicaid patients already took a 1% paycut, effective September 1st.

Mental health and developmental disability services can easily become the targets of budget-driven trimmings because the impacted voters are not very vocal, relative to others, in protesting cuts. So our patients are particularly at risk this coming January when the state legislature meets.

But the problem with state level cuts is that they don't save taxpayers money. Since the patients don't go away just because the dollars do, the cuts **just shift the cost from state government to county governments and private hospitals.** That leads to increased county taxes or increased insurance premiums to cover their costs.

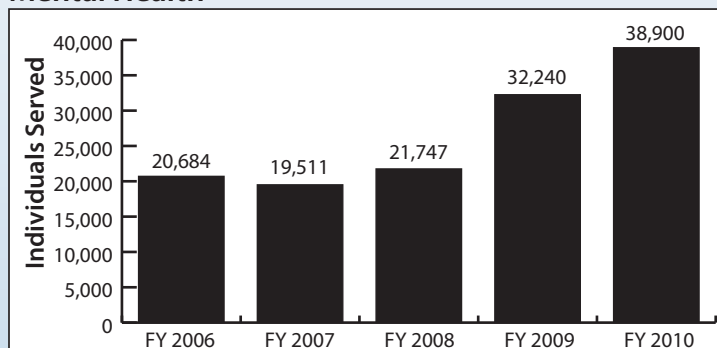
**Now is the time for each of us to take that same message to our state legislators.**

## Growth & Stewardship

The positive financial results for FY 2010 represented the eighth such year in a row, and allowed the Center to continue to replenish the rainy-day fund that was entirely depleted in 2000-2002, prior to the Center going under State control. **Yet the improved financial condition of Metrocare has not been at the expense of consumer care.** In fact since its return to local Board control in 2003, Metrocare has doubled the number of people it serves each year, so that today Metrocare is the largest provider of mental health and developmental disability services in all of Texas.

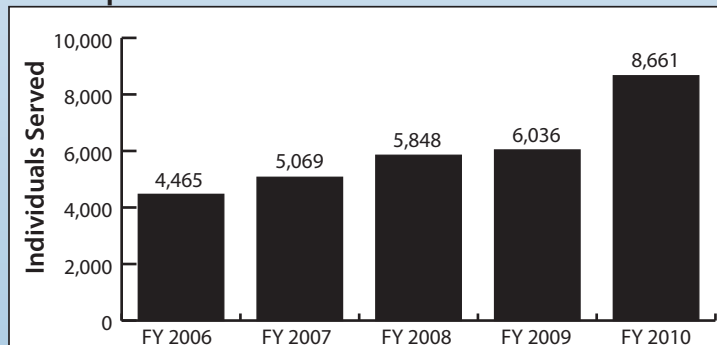
During this time, Metrocare's stewardship of taxpayer, grant, and donated dollars is also unsurpassed. The Center's cost per consumer-served is the lowest in the state, and its overhead costs as a percentage of revenue has dropped to under 8%, lower than any other community center. Clinical outcomes are competitive with other community centers, as well, and consumer satisfaction scores remain high, with the overall satisfaction of the average consumer scoring above 4 on a scale in which 4 is "satisfied" and 5 is "very satisfied."

### Mental Health



PERCENT GROWTH FROM FY 2006 TO FY 2010: **+ 88%**

### Developmental Disabilities



PERCENT GROWTH FROM FY 2006 TO FY 2010: **+ 94%**

**OVERALL GROWTH IN NUMBER OF INDIVIDUAL CLIENTS SERVED: 90% INCREASE**

Fiscal Year	Clients Served	Net Assets	Overhead Costs
2010	47,561	\$10,700,884	7.40%
2009	38,276	\$8,824,963	8.09%
2008	27,595	\$7,147,151	10.27%
2007	24,580	\$6,393,130	10.37%
2006	25,149	\$5,426,867	10.58%

## Our mission

*To serve our neighbors with developmental or mental health challenges by helping them find lives that are meaningful and satisfying*

**Julie Noble, Board Chair • James G Baker MD MBA, Chief Executive Officer**