



## NOTICE

Metrocare Services, Board of Trustees, will hold a meeting of the **Provider Services Committee on Thursday, November 19, 2009 at 11:30 a.m.** The meeting will be held at 1360 River Bend Drive - Dallas, Texas (Board Room).

If you need additional assistance to effectively participate in or observe this meeting, please notify the Administrative Office at 214.743.1201, at least 72 hours prior to this meeting, so that reasonable accommodations can be made to assist you.

The attached agenda items will be discussed/acted upon. A portion of the meeting may be closed as allowed by Subchapter D, Sections 551.071 - 551.075 to discuss personnel matters, litigation, acquisition of real property, for the purpose of discussing negotiated contracts for prospective gifts or donations to the Center when such discussions would have a detrimental effect on the negotiating position of the Center and a third person, firm or corporation, and to receive information from and/or question employee(s) without deliberating on the subject matter.

Ms. Elsa Rodriguez, Chair  
Provider Services Committee

Mrs. Julia P. Noble, Madame Chair  
Board of Trustees

By: Martha L. Toscano  
Assistant to the CEO/Board

# AGENDA

## METROCARE SERVICES

**Provider Services Committee Meeting**  
**Thursday, November 19, 2009 at 11:30 am**  
**Board Room**

Ms. Elsa Rodriguez, Chair  
Mr. Charles Cooper  
Mr. Craig Jeffery  
Mrs. Julia P. Noble, ex officio

---

|                     |             |   |
|---------------------|-------------|---|
| <b>Ms Rodriguez</b> | <b>I.</b>   | <b>CALL TO ORDER</b>  |
|                     | <b>II.</b>  | <b>CITIZEN COMMENTS</b> (Please limit to 3 minutes)   |
|                     | <b>III.</b> | <b>ISSUES TO BE CONSIDERED</b>  |
|                     | 1.          | ❖ Approval of the October 15, 2009 Provider Services Committee Meeting Minutes  |
|                     |             | <b>SERVICE DELIVERY REPORTS</b>   |
| Dr. Hunter          | 2.          | ❖ Recommendation of Acceptance of Medical Staff Services Report for October 2009<br>The executive medical director will present the performance of medical staff services and the clinical outcome measures, including management plans to address deficiencies therein.  |
| Tom Clark           | 3.          | ❖ Recommendation of Acceptance of Behavioral Health Service Delivery Report for October 2009<br>Management will present the performance of the behavioral health provider division of the center, including its financial performance and its clinical performance, as well as management plans to address deficiencies therein.                  |
| Brenda Cosens       | 4.          | ❖ Recommendation of Acceptance of Developmental Disability Service Delivery Report for October 2009<br>Management will present the performance of the developmental disabilities providers division of the center, including its financial performance and its clinical performance, as well as management plans to address deficiencies therein. |
|                     | <b>IV.</b>  | <b>MEETING ADJOURNMENT</b>  |
|                     |             | ❖ <i>Designates items on which the Board may take action</i>  |

---