



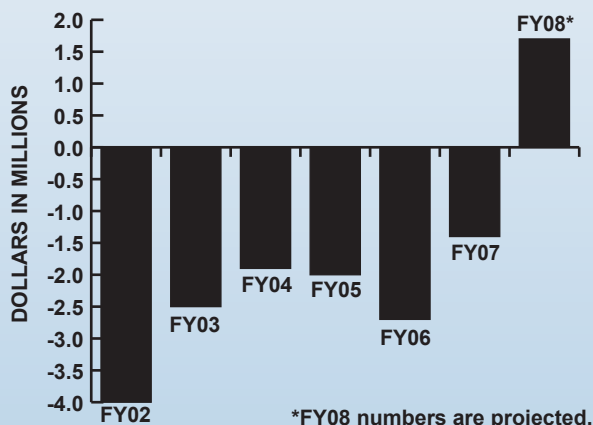
# Quarterly Report

Prepared for our Stakeholders in July 2008

Third Quarter, Fiscal Year 2008

## Metrocare - Growing in Every Way

### YEAR-END UNRESTRICTED NET ASSETS

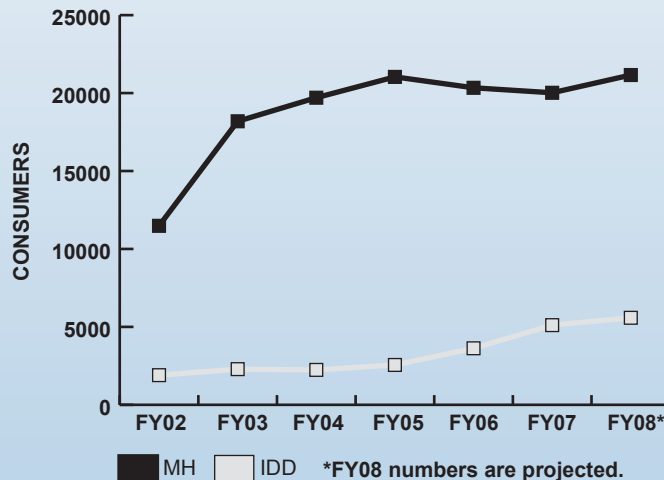


The end of the third quarter positions Metrocare to move into positive territory in unrestricted net assets for the first time in almost a decade.

This is a huge milestone for the Center. Yet it is just one of the Center's accomplishments -- and not even the most important one. Over the past six years, Metrocare has gone from \$8 million in overdue bills with just \$200,000 in the bank, to \$1 million in the bank and no short-term debt at all -- and the Center has the cash set aside to pay off one of our long-term debt series this fall, as well. The Center's total (restricted and unrestricted) net assets have increased by \$14 million during that time, from -\$4 million to almost +\$10 million. More importantly, the Center has tripled the number of people served with developmental disabilities, and it has increased the number of people with mental illness it serves by 50%, all while keeping consumer satisfaction scores high. Employee turnover is at its lowest point in six years, and the Center's administrative expense is one-third lower than any other large community center. Our fledging development activities have already attained the resources to completely fund the LK/SNOP Clinic renovation and start the renovation of our Pathways Clinic. And, the Center's reputation among external stakeholders is arguably the best it has been in almost fifteen years.

Metrocare has achieved this clinical and financial success by staying focused on our mission. Staff and management recognize that when we pursue what is best for our consumers, it always turns out to be what is best for our Center and staff, as well.

### UNDUPLICATED CONSUMERS SERVED



## Third quarter highlights

- Participated as the largest organization in both the **March for Respect** and the **NAMI Walks**
- Began using Capital Campaign funds to renovate the first of four clinics: **Lancaster Kiest**
- Provided information at meetings or tours to **State Representative Jim Jackson**, and **State Representative Thomas Latham**
- Received funding from 3 grant proposals (**Dallas Foundation**, \$50,000; **Lightner Sams Foundation**, \$10,000; **Luse Foundation**, \$10,000), from one individual donor for over \$20,000, and established an on-going in-kind donation project of magazines for waiting rooms with **The Richards Group**

## Our mission

*To serve our neighbors with developmental or mental health challenges by helping them find lives that are meaningful and satisfying*

**Charles M Cooper, Chairman of the Board**  
**James G Baker MD MBA, Chief Executive Officer**