



# Quarterly Report

Prepared for our Stakeholders in June 2009

Third Quarter, Fiscal Year 2009

## Popular author to speak at Annual Luncheon

Metrocare has secured **Jonah Lehrer** as this year's speaker at the Annual Luncheon. The event will be held at the Belo Mansion on September 21, 2009.

Jonah Lehrer is a Contributing Editor at Wired, Scientific American Mind, and National Public Radio's Radio Lab. Jonah graduated from Columbia University and studied at Oxford University as a Rhodes Scholar. He has also written for The New Yorker, Nature, Seed, The Washington Post and The Boston Globe.

His latest book, *How We Decide*, is receiving high reviews from both professionals in the field and those new to the subject. Jonah takes the complex and technical subject of neuroscience and transforms it into something interesting, understandable and relevant.

After being featured in Real Simple magazine and The Dallas Morning News, Mr. Lehrer is sure to be a popular and relevant speaker for Metrocare's Luncheon. Metrocare is beginning the search for sponsors. Contact Sandy Stephens, Director of Philanthropy, at 214-743-1226 for more information.

**SAVE THE DATE**  
**SEPTEMBER 21, 2009**

Jonah Lehrer  
Author of *How We Decide*

## Endowment established

On May 19, 2009, history took place at Metrocare when the first endowment fund was established. The **David William Andrew Homan Endowment Fund** was established by his mother, Carol Homan, to assist clients attending the Altshuler Clinic who need help paying for their medication.

David was a client at Altshuler who passed away in December 2008. He knew the importance of proper and consistent medication and often felt great compassion for his fellow patients who were unable to pay the small co-pay often required for their medication. Carol would join David at his appointments and was often asked by her son to pay the needed cost so his fellow patients could carry on for another day.

Carol and her family are the best advocates Metrocare could ask for. They hope to reduce the stigma of mental illness by putting a face to the subject and honoring David's memory.

## Deputy CEO recognized

Metrocare is proud to congratulate Ms Linda Thompson, Metrocare's Deputy CEO. The Arc of Dallas presented Ms Thompson with its "Professional of the Year" award, given for "exceptional commitment toward improving the quality of life for individuals" with developmental disabilities. It is well-deserved. Under Ms Thompson's leadership, 60% more people in Dallas receive safety-net services in spite of very little increase in dollars. The number of safety-net providers has doubled, and we have opened several new programs.

## Financial turnaround

During the third quarter, the Center continued to show progress in its efforts to improve the financial performance of its mental health division. That progress manifested as unaudited positive net income for the division equal to 2% of revenues during the quarter. The turnaround left the Center overall within \$50,000 of break even for the fiscal year at the end of third quarter, compared to a deficit of \$675,000 at the end of second quarter.

The improvement reflected a nearly 20% increase in mental health worker productivity compared to first quarter, which in turn was due to reduced turnover and to a 25% increase in consumers-served since first quarter.

## Our mission

*To serve our neighbors with developmental or mental health challenges by helping them find lives that are meaningful and satisfying*

**Julie Noble, Board Chair**  
**James G Baker MD MBA,**  
**Chief Executive Officer**