



Quarterly Report

Prepared for our Stakeholders in April 2010

Second Quarter, Fiscal Year 2010

Joining forces to better serve Dallas homeless

This quarter, Metrocare Services began on-site mental health services at both **The Family Place** and **Dallas LIFE**.

The Family Place is in the process of finishing a new medical clinic for its clients, and Metrocare is pleased to begin offering psychiatric assessment, diagnosis, and medication therapy, as part of that clinic. Each year, The Family Place serves more than 14,000 people affected by family violence, including nearly 10,000 children. Services include a shelter, transitional housing and child development center -- all of which have operated at capacity since their inception.

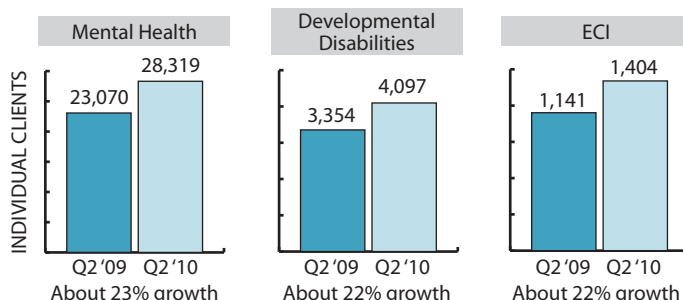
Metrocare provides similar services to Dallas LIFE Foundation. Dallas LIFE has been providing the homeless with food, clothing, shelter, education and long-term rehabilitation programs founded on spiritual principals for over fifty years. Each night, as many as 500 people depend upon Dallas LIFE for shelter.

These new clinic sites extend Metrocare's long commitment of service to those who endure both homelessness and mental illness. In 2009, Metrocare served over 2,000 people who were homeless and struggling with a mental illness. Our dedicated staff served them at The Salvation Army, Austin Street Shelter, The Stewpot, Turtle Creek Manor, Homeward Bound and The Bridge -- and we sought them out under bridges and on the streets.

Meeting the growing need

Metrocare finished the second quarter of FY2010 with a small positive net income (about \$0.2M unaudited) on revenue of \$25.8M. During the first half of FY2010, all three major service areas (mental health, developmental disabilities and early childhood intervention) experienced an increase in clients of about 20% over the same time period last year. While the growth in ECI was due to an increase in our catchment area in Dallas County, the growth in services overall cannot be attributed to any one cause. The trend remains that more and more citizens of Dallas County are turning to the public sector for assistance and Metrocare continues to strive to meet their needs.

Clients Served by Metrocare
Q1&2 2009 vs. Q1&2 2010



Aspergers is top of mind at 2010 Meal for the Minds

BENEFITING METROCARE

John Elder Robison, author of the New York Times Best Seller *Look Me In The Eye; My Life With Aspergers*, will be the keynote speaker for this year's Meal for the Minds. Save the date on your calendar now to join Metrocare at The Belo Mansion for lunch on September 15, 2010

Sponsorship opportunities are available. Contact Lindsay Zimmerman at 214-743-1220 to be included as a sponsor on invitations and other publicity materials.

Responsibility shift

Beginning June 1st, the Dallas County Mental Retardation Authority (MRA), a part of Metrocare Services, assumes responsibility for the coordination of state- and federally-funded home and community support (HCS) services in Dallas County. Service coordination that currently is performed by HCS providers will now be provided by the MRA. Although the shift is controversial, it was mandated during the last session of the state legislature in its attempt to improve quality and oversight of the services that it helps fund. For the Dallas County MRA, the switch requires the addition of 30 service coordinators to care for about 1,400 clients.

Shop for a Cause

You were probably going shopping anyway. Now you can justify your spending when you join Metrocare at the Chico's in the NorthPark Mall. On April 20, 2010, between 2 p.m. and 7 p.m., Chico's will donate 10% of your purchase price to Metrocare. Simply visit metrocareservices.org, print out the coupon under Events, and bring it with you shopping.

Our mission

To serve our neighbors with developmental or mental health challenges by helping them find lives that are meaningful and satisfying

Julie Noble, Board Chair • James G Baker MD MBA, Chief Executive Officer

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